



Care & Maintenance

Routine Maintenance

- Sweep, dust mop, or vacuum (with hard surface attachment) your floor on a regular basis. Never use a steam mop, steam cleaner or a vacuum with a beater bar.
- Use any ph-neutral good quality vinyl cleaner or a non-rinsing, biodegradable cleaner that leaves no residue or haze and requires no rinsing after application.
- Remove any standing water, spills, wine, pet urine and other liquids promptly.

Preventive Maintenance

- Use NON-RUBBER backed mats at all entrances to avoid discolouration from asphalt driveways or prevent dirt and grit from being tracked onto your floor. Rubber backed mats can discolour your floor.
- Use flat floor protectors (nylon or felt) on all furniture legs. Clean protectors periodically to remove grit that may become embedded and cause scratching.

- Do NOT drag or slide heavy furniture or objects across your floor to avoid scuffing and scratching.
- Do NOT use any dust cleaner or polish as this may cause your floor to become slick or damage the finish.
- Do NOT use a steam cleaner of any kind.
- Do NOT use any abrasive cleaner, vinegar, oil soaps, harsh detergents, "mop & shine" products or wax (wax will not penetrate STRATA and will discolour your floor.)
- Avoid spills of paints, dyes, or harsh chemicals.
- Clip pet nails. Pets with unclipped nails may scratch your floor.
- Avoid long term exposure to direct sunlight. Use window treatments or UV tinting on windows. For office chairs and rolling furniture, use broad surface non-staining casters at least 50mm in diameter.
- Please note: failure to comply with care and maintenance instructions may void the warranty.